

Tailor-made support for your project business

4C – Comma Customer Center Cloud is our self-developed answer to your staffing, skills management, billing and invoicing requirements, delivered as a software as a service (SaaS) solution. It gives SMEs precisely the digital support they need to manage projects transparently and efficiently.

An all-in-one solution with 4C

With 4C, you can combine all the functions you need for planning, organizing and managing your project business activities in a single application: clearly presented and intuitive to use – both from your desktop and from your mobile device.



Time tracking

Verifiable electronic documentation of working hours & travel times



Order booking

Digitally record all billable & non-billable hours of your projects



Forecasting

Plan & manage projects transparently & safe with one click



Capacity & skills

Find easily staff with available capacities & suitable skills



Offer & invoice

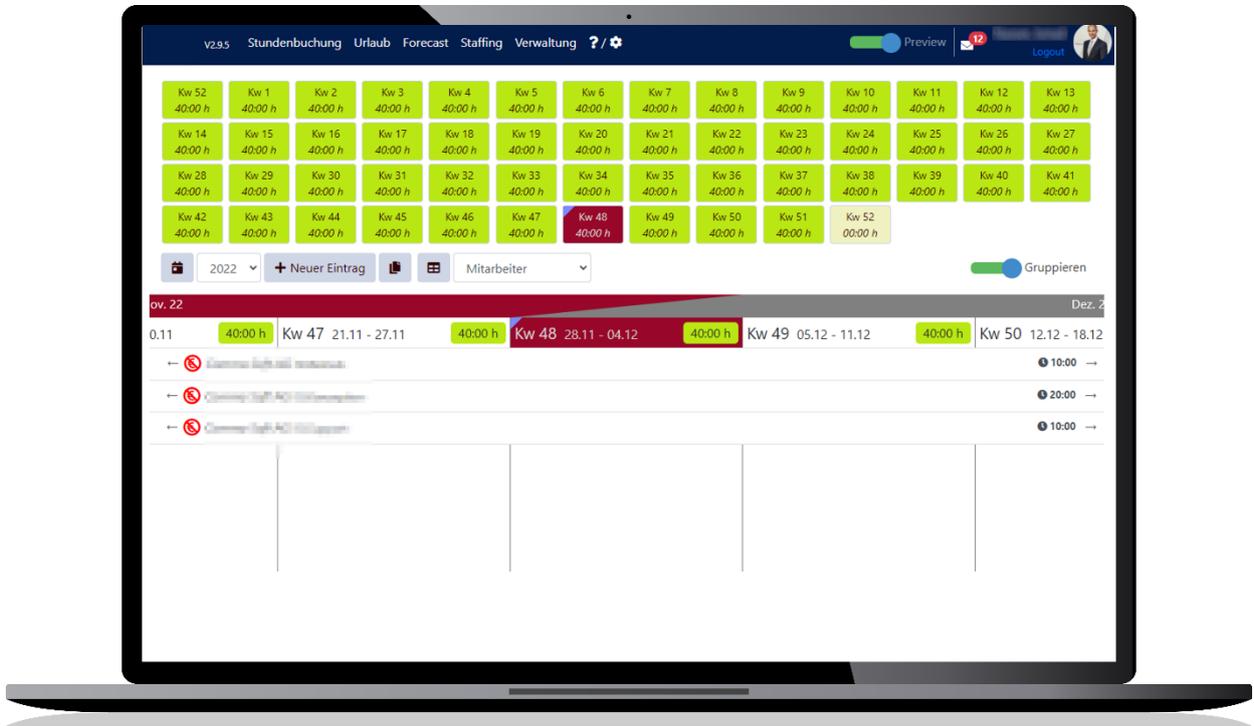
Save time by creating & sending offers & invoices automatically



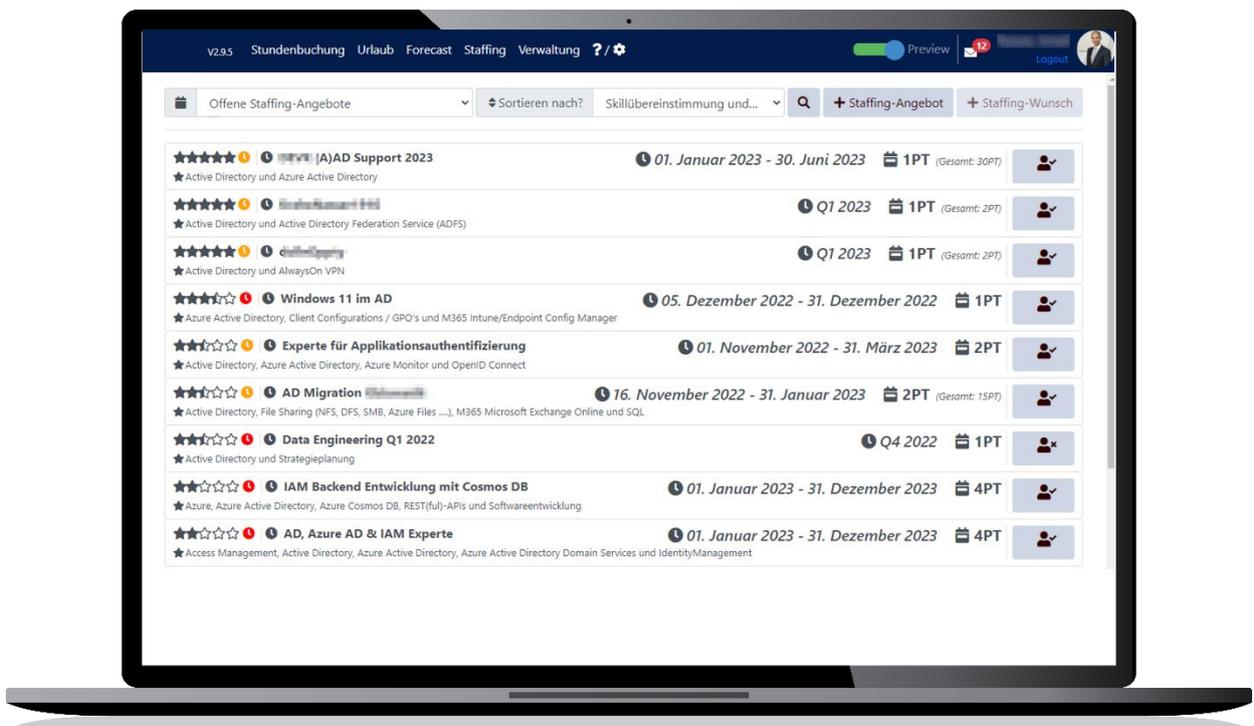
Reporting

Progress at a glance with automated weekly reports & updates for project managers

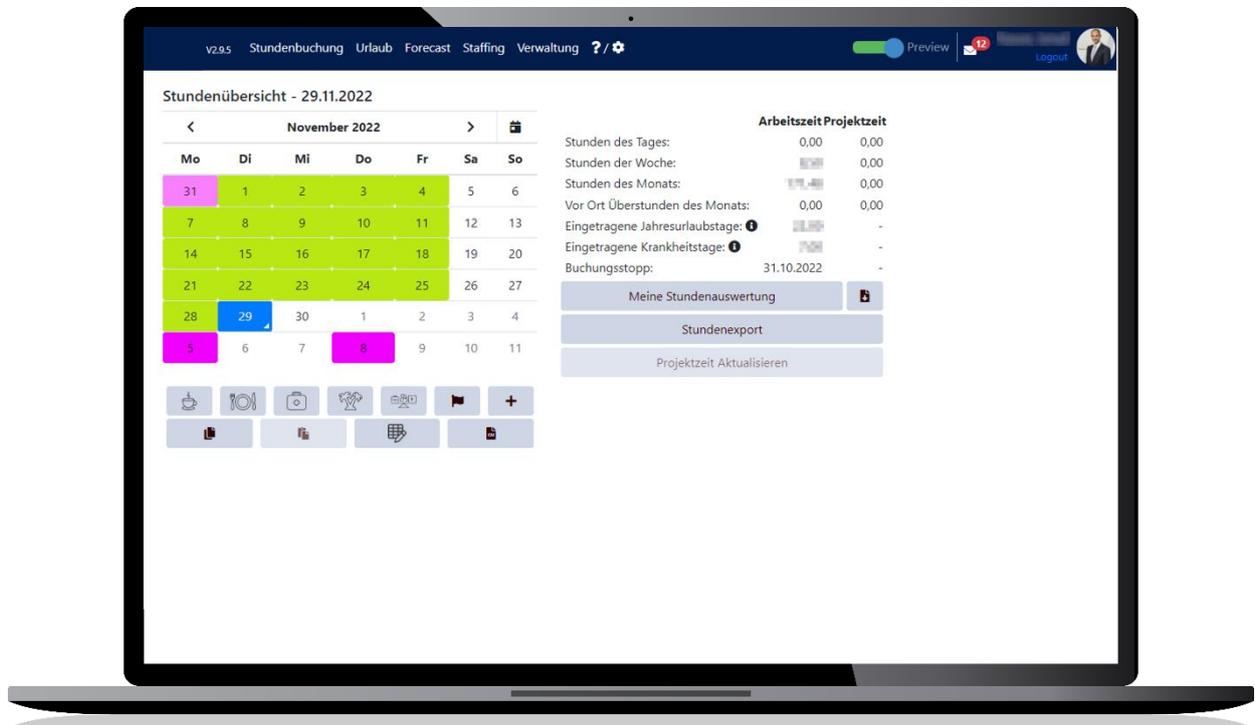
All modules on one dashboard



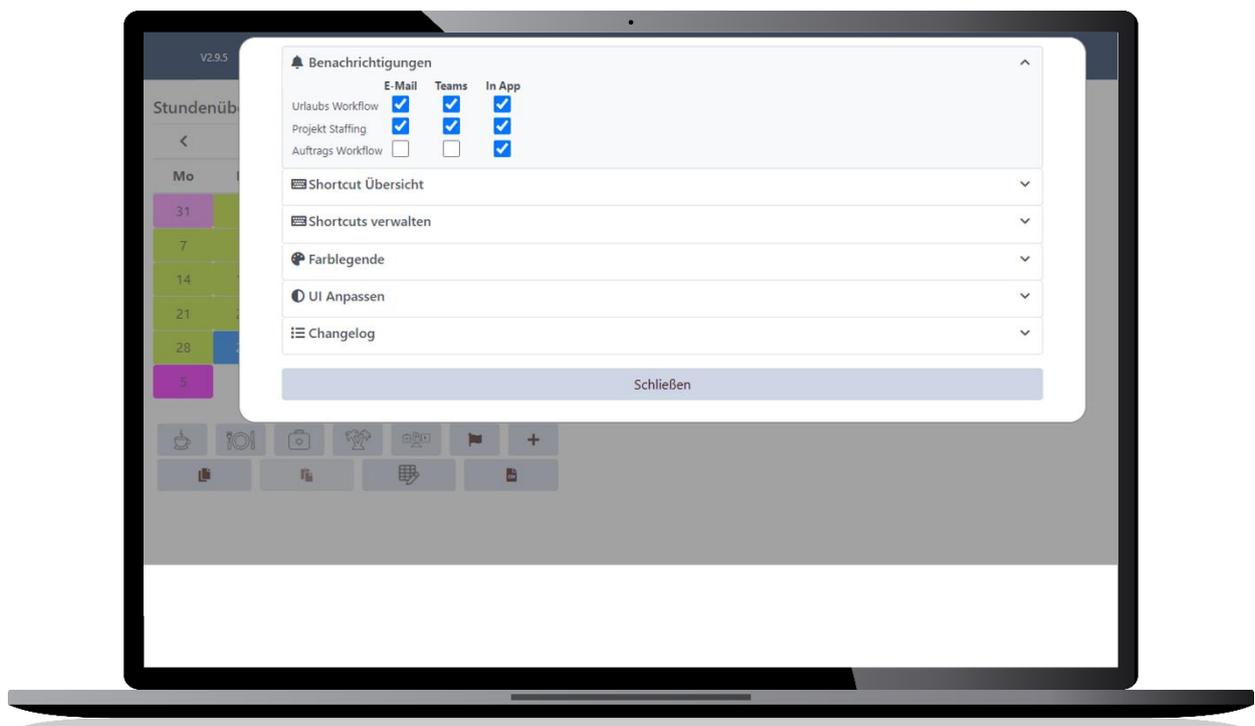
Staffing & skills management



Book hours easily & transparently



Receive automated notifications



All 4C modules at a glance

Basic	Pro	Business	Enterprise
✓ Electronic time booking	✓ All Basic modules	✓ All Pro modules	✓ All Business modules
✓ Digital time clock	✓ Forecast	✓ Offer creation	✓ Microsoft Teams integration
✓ Order & work package management	✓ Company-wide skills management	✓ Qualified signatures	✓ Microsoft SharePoint integration
✓ Workflows for vacation requests	✓ SSO (Oauth2)	✓ Project planning assistant	✓ Microsoft Outlook integration for custom workflows
✓ Basic support <i>Mo-Fr: 8 a.m.-6 p.m.</i>	✓ Customer & contact management	✓ Invoicing	✓ Campaign management
	✓ Standard reports based on INFONEA®	✓ Project staffing	✓ Custom domain URL
	✓ Integration of your own reporting Tools	✓ FULL API access	✓ On-premises-operation
		✓ CRM & ERP integration	



Get to know 4C live

I would be more than happy to show you which modules fit your requirements in a live demo. Don't hesitate to contact me: I am looking forward to hearing from you!

Ismail Nasser
 Senior Manager IT & Digitalisation

[Request a live demo](#)